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## Quality in service

Since 1867 PRECIA-MOLEN has been at the forefront of the weighing industry and established a worldwide reputation for quality and reliability. This has been achieved by applying our vast experience to the design, manufacture and application of all our products, from components such as load cells to fully integrated weighing, process control and management systems.

This same experience is employed in our after sales service and preventive maintenance programs to ensure our customers have complete confidence in the accuracy and reliability to their PRECIA-MOLEN weighing installation.

During these years we have build up a big range of customers with an even bigger diversity in demands and needs for technical support. PRECIA-MOLEN's tailor-made maintenance programmes are matching every customer's requirements keeping the quality and accuracy of the PRECIA-MOLEN weighing installation at the highest level.

Due to our long lasting experience and know how in the weighing industry, we not only can keep PRECIA-MOLEN equipment in optimal condition but also weighing installations of other manufactures.

[www.preciamolen.nl](http://www.preciamolen.nl)

**Together**  
we're **strong!**





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## Complete programme

- ▼ Installation / mounting
- ▼ Commissioning and instruction
- ▼ Maintenance
- ▼ Verifications (calibration)
- ▼ Helpdesk / software support
- ▼ Reparation
- ▼ Spare parts
- ▼ Revision and modification
- ▼ Education and training
- ▼ Advise

## Maintenance programmes

A high quality **On Call Service** forms the platform of the PRECIA-MOLEN maintenance programme, offered to you against a very favourable price / quality ratio. Together with you we evaluate and agree on your needs and demands and will conduct a suitable **tailor made proposal**.



▲ VCA Certificate.



◀ W&M Verification.



◀◀ Metrological Certificates.



## Verifications

PRECIA-MOLEN is MID certified (Measuring Instrument Directive from 30 October 2006). Our service engineers are qualified to inspect all weighing installations, static (platforms, weigh-bridges) as well as dynamic (hopper scales).



## Helpdesk

The PRECIA-MOLEN helpdesk is available 24 hours per day, 7 days per week to try to solve faults by telephone first, this to reduce down time of the production process as much as possible. When we are not able to succeed by phone we make an appointment for an service engineer to visit you and solve the problem on site. Because you will find PRECIA-MOLEN weighing installations all over the world you also find our service technicians world wide.



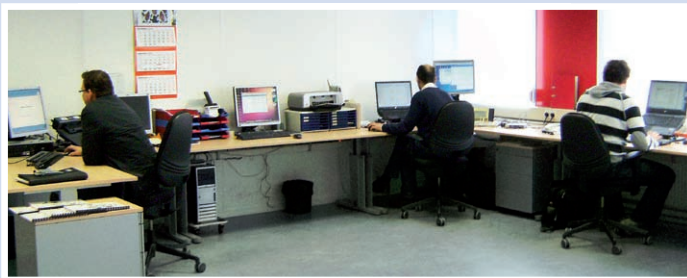
## Software Support

With all your questions concerning software you can address to our software specialists. When you have a modem connection at your disposal we can check the problem and advise you from a distance.

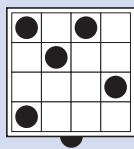
To do this even more efficient we can use the tool QuickSupport which enables you to connect to our software helpdesk by internet. Our people can support you very quickly by using the desktop on your own PC.



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## Certificates



W&M verification



VCA Certificate

Please consult for more and specific details:

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